Project Manager with global experience delivering Enterprise Transformation Projects in Big Data, Customer Data Platform, niche application development (Web and Mobile).

Multi-faceted and well-rounded career as **Project Manager**, **Consulting Services Lead, Data Analyst** and **Finance Manager**.

KEY HIGHLIGHTS AND ACCOMPLISHMENTS
- Led and delivered multiple projects in parallel. Excellent track record of strategic planning, program management with strong problem-solving skills, communication, interpersonal and team building skills.
- Trusted advisor to customer and share insights / best practices and connect with Product engineering to remove key blockers.
- Diverse experience across Domains/Sectors like Manufacturing, Retail Banking, Investment Banking, Insurance and Healthcare and in Leadership Strategy and Change management & IT Services and Operations.
- Varied Technology spread: Web Application, Databases, Front End, Big Data Eco system, Customer Data Platform and data analytics.
- **PMP** certified and implemented ISO standards.

Accomplishments

- Global Experience with projects delivered on time and with quality.
- **Awards:** 2006, 2005, 2003, 2002 - Best Project Quality awards; 2005 - Mastermind Award for 2 in-house projects; 2003 - Best Internal Auditor for ISO 9001; 2002 - Best Learner Award. Award for Excellent Leadership and Ensuring Business Continuity (2010), Staggered cash bonus (2009).
- Engaged with the Retail Analytics Team at a Large Bank in Asia to create the Customer Data Platform and drive the Digital Marketing Strategy. Team implemented 50+ Real time Analytics Business use cases in 3 years. Helped groom and build, analytics and engineering team.
- Involved in Company winning 2 major clienteles in SE Asia.

WORK EXPERIENCE

Project Manager – social media	March 2021 on wards

Philippines based mobile app development company. The company's vision is to create a digital ecosystem, an application which includes Internet Community, Gift Giving and Receiving Method, Secure Chat, Unique Reward System, E-Commerce Platform, and more.

Responsibilities:
- To monitor its various projects under development using AGILE methodology – around a dozen projects being developed in parallel, each representing a module in the app.
- Closely working with Team Leads and Business Owners to gauge progress almost on daily basis, the objective being to identify any slowness or bottlenecks and working as a co-ordinator to escalate and resolve them with the help of technical / businesss experts.
- Ensuring processes are followed at each stage viz. UI design, front-end development, backend design, backend development and integration testing using JIRA boards, the objective being to ensure equitable work distribution, gauge development progress and individual (and team) performance assessment.
- Escalating requirement shortfalls and defending the delivery against unreasonable change requests. Ensuring change requests get the needed timeline.
- Monitoring and managing projects, bugs and tasks using Projects and SCRUM boards in JIRA.
- Promoting (inhouse trainings on QA automation) and encouraging QA team to automate testing to have a quicker turnaround time of release cycles.

Banking	**Oct 2017 till Feb-2021**
Project Manager – Big Data	

A Customer Data Platform (CDP) delivering a holistic view on each customer, empowering entire organization with actionable insights to enrich all aspects of the customer experience.

Responsibilities:
- To build and develop a team of analytics and engineers for the product-based project deliveries and responsible to position and provide quick turnaround of deliveries to meet requirements of different country retail divisions.
- Worked closely with associates working in parallel in 3 scrum teams to resolve blockers and help achieve delivery in time bound manner and quality.
- Proving bridge between country business and the development team to translate requirements into design and then smooth implementation & delivery.
- Ensuring processes are followed to achieve highest level of quality and ensure timely go-live with minimum re-work and bugs.
- Tracking of every stage viz requirement gathering, design, development & unit testing, SIT, UAT, UVT (technical go-live) and customer go-live.
- Change requests estimations, resource induction, knowledge sharing, peer-to-peer trainings.
- Assisted APAC head's business procurement plans by contributing towards preparing proposals / presentations being showcased to prospective clients in SE Asia region.

Technologies:
- CDP expertise involving its proprietary Rule Engine configuration language.
- Understanding of Hadoop ecosystem (groovy, java, shell scripting, AVRO, hive, HBase, spark)
- Bitbucket
- JIRA boards for agile.

Healthcare	**Jun-2014 to Sep-2017**
Project Manager	

Cancer diagnostic web application, where human tissue photographs under microscope are fed into the system for auto-analysis using Roche proprietary algorithms as well as support for manual analysis by pathologists.

Responsibilities:
- Handling various dimensions of requirements of the cancer diagnostic web application.
- Leading global professional services support team (ticketing management)
- Spear head transitioning from standard Java-JEE EA to angular JS based, HA via Windows Failover Cluster and Oracle Fail Safe deployments.
- Handling team of around 10, catering functions like development, PS and HA, ensuring timely level 2 support by sub-ordinates to US clientele of Roche
- Adherence to software engineering processes, cross functional training, estimations, design & development, unit testing and SIT.
- Preparing of proposals and bids (T&M & fixed bid) for US projects.
- Organizing training sessions. Organizing interviews & tests.

Technologies:
- Java-EE - Java-1.7, Hibernate, Swing, Spring, EJB3, JPA, Maven, JBoss5.1 and 6.1, Tomcat7.0, SOAP and REST WebService, Jenkins, JUnit, Tortoise SVN, Oracle11g, Derby DB.

Payment Gateway	**Oct-2012 to May-2014**
Senior Software Architect	

A US funded, startup company focused on developing couple of HTML5 mobile apps in the domain of money wallet and geo-location.

Responsibilities:
- Providing front end and backend solutions architecture for the HTML5 mobile apps.
- Liaison with CTO, CEO, tech leads, BAs to translate requirements to design, implementation.
- Typical startup culture of rapid development with brainstorming technique using agile methodology for building design and implementation, against requirements and changes.
- Leading team of overall 10 people in functions like requirement gathering by BA, building prototype by UI designers, technical design, development, unit testing and SIT.

Technologies:
- MySQL, SQL & SPs, Java-EE hibernate, AJAX, REST webservices, HTML5.

IT Services	**Jul-2007 to Feb-2011**
Project Manager	

ODC of CITCO for its Hedge Fund administration software. CITCO being one of the largest Hedge Fund companies in Europe.

Responsibilities:
- Project Management of 2 modules. Involved Team leading and technical guidance to team, tracking and monitoring team progress.
- Understanding the business requirements & turning into technical design and implementation.
- Engaging stakeholders like onsite BA, DBAs, PMs, sub-ordinates.
- Resource planning, allocation, training, transitioning, change request (CR) – identification, impact analysis, estimation, implementation, client demos & delivery.
- UML design - forward and reverse engineering
- Build & release mgmt., performance appraisals, candidate interviews.

Technologies:
- Oracle 11G, WAS 7.0, Hibernate, Spring-RMI, Spring-Hibernate, XML-JAXP, Oracle 11G, JBoss AS, IBM Websphere Application Server 6.0, IBM Websphere Process Server as Workflow engine, IBM Enterprise Content Management API, Java-J2EE, Java 1.6, Struts MVC, HTML-JSP-CSS-Tags-Validations, Javascript, AJAX, XML-XSD, XStream, JUnit, Hibernate, IBM DB2, Oracle DB – SQL Query tuning. EJB (MDBs, Session Beans), JMS, multi-tier architecture